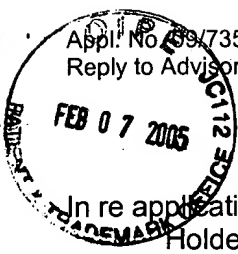


02/8/05

IMW  
LEE

Appl. No. 09/735,427  
Reply to Advisory Action of 02/03/2005

Patent/Docket No. 11433RRUS01U/22171.177.02  
Customer No. 000027683



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:  
Holden, et al.

Serial No.: 09/735,427

Filed: December 12, 2000

For:  
System and Method for Dynamic Queuing in an  
Automatic Call Distributor

§  
§  
§  
§  
§  
§  
§  
§  
§  
§  
§

Group Art Unit:2151

Examiner: Phillips, Hassan A.

Confirmation No.: 5622

**Mail Stop RCE**

Commissioner of Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL**

Dear Sir:

Applicant submits the following documents for filing in the referenced application:

1. *Request for Continued Examination (RCE) Transmittal;*
2. *Copy of Amendment in Response to Office Action mailed October 7, 2004*  
*as filed on December 7, 2004;*
3. *Petition for Extension of Time Under 37 CFR 1.136(a) FY 2005;*
4. *Return postcard.*

The Commissioner is hereby authorized to charge Deposit Account No. 08-1394 for any additional fees associated with this communication or credit any overpayment.

Respectfully submitted,

Julie M. Nickols  
Registration No. 50,826

Dated: 2/7/2005  
HAYNES AND BOONE, LLP  
901 Main Street, Suite 3100  
Dallas, Texas 75212-3789  
Telephone: 972/739-8638  
IP Facsimile No. 214/200-0853  
File: 22171.177.02

EXPRESS MAIL NO.: EV369679339US
DATE OF DEPOSIT: <u>2-7-05</u>
This paper and fee are being deposited with the U.S. Postal Service Express Mail Post Office to Addressee service under 37 CFR §1.10 on the date indicated above and is addressed to the Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450
Gayle Conner Name of person mailing paper and fee
 Signature of person mailing paper and fee